

Small Business E-commerce General Feature List

Site Management

- Control multiple websites and stores from one Administration Panel with ability to share as much or as little information as needed
- Administration Permission System Roles and Users
- Web Services API for easy integration between Magento and any third-party application
- Fully 100% customizable design using templates
- Customer Groups
- One-Click Upgrades
- Content Management System for Informational Pages
- Google Website Optimizer Integration for A/B and Multivariate Testing

International Support

- Support for localization, multiple currencies and Tax rates
 - Includes support for WEEE/DEEE in EU
- Configurable List of Allowed Countries for:
 - Site Registration
 - Shipping Destination Addresses with ability to specify per shipping method
 - Billing Addresses with ability to specify per payment method

Search Engine Optimization

- 100% Search Engine Friendly
- Google Site Map
- Search Engine Friendly URL's
- URL Rewrites give full control of URL's
- Meta-information for products and categories
- Auto-generated Site Map for display on site
- Auto-Generated Popular Search Terms Page

Analytics and Reporting

- Integrated with Google Analytics
- Admin Dashboard for Report Overview
- Sales Report
- RSS feed for New Orders
- Tax Report
- Abandoned Shopping Cart Report
- Best Viewed Products Report

- Best Purchased Products Report
- Low Stock Report
- Search Terms Report
- Product Reviews Report
- RSS feed for New Reviews
- Tags Report
- RSS feed for New Tags
- Coupon Usage Report
- Total Sales Invoiced
- Total Sales Refunded

Marketing Promotions and Tools

- Polls
- Newsletter Management
- Landing Page Tool for Campaigns
- Catalog Promotional Pricing by percentage or fixed amount with ability to restrict to stores, categories, products
- Flexible Coupons (pricing rules) with ability to restrict to stores, customer groups, time period, products, and categories
- Free Shipping Options
- Multi-Tier Pricing for quantity discounts
- Bundled Products Options
- Customer Group-specific pricing and group-specific tier pricing
- Recently Viewed Products
- Recently Compared Items
- New Items Promotional Tool
- Up-sells in Shopping Cart
- Cross-sells on product pages
- Send to a Friend for all visitors, or registered users only
- Send Wishlist to a Friend by Email or RSS
- RSS Feeds for New Products, New Specials and New Tags
- Auto-generated Site Map
- Google Site Map

Checkout, Payment and Shipping

- One-Page Checkout
- Integrated for real-time shipping rates from:
 - UPS, UPS XML (account rates), FedEx (account rates), USPS and DHL
- Configurable to authorize and charge, or authorize only and charge on creation of invoices
- Integrated with Amazon Payments
- Integrated with multiple PayPal gateways
- Integrated with Authorize.net
- Integrated with Google Checkout (Level 2)
- Saved Credit Card method for offline payments
- Accept Checks/Money Orders
- Accept Purchase Orders
- Payment Extensions Available through Magento Connect
- SSL security support for orders on both front-end and back-end
- Guest Checkout and Checkout with account to use address book
- Shopping Cart with tax and shipping estimates
- Option for account creation at beginning of checkout
- Accept gift messages per order and per item
- Saved Shopping Carts with configurable expiration time
- Shipping to multiple addresses in one order
- On-site order tracking from customer accounts
- Multiple shipments per order
- Ability to specify allowed destination countries per method
- Flat rate shipping per order
- Flat rate shipping per item
- Free Shipping
- Table rates for weight and destination
- Table rates for product sub-totals and destination
- Table rates for number of items and destination Free

Mobile Commerce

- iPhone Optimized Theme

Order Management

- View, edit, create and fulfill orders from admin panel
- Create one or multiple invoices, shipments and credit memos per order to allow for split fulfillment
- Print invoices and packing slips
- Call Center (phone) order creation
 - Includes ability to create new customer, or select existing customer and view shopping cart, wishlist, last ordered items, and compared products list, as well as select addresses, give discounts and assign custom prices
- Create re-orders for customers from administration panel
- Email Notifications of Orders
- RSS feed of New Orders

Customer Service

- Contact Us form
- Feature-rich Customer Accounts
- Order History with Status Updates
- Order Tracking from Account
- Password Reset email from front-end and admin panel
- Order and Account Update Emails
- Customizable Order Emails
- Create and Edit Orders from the Admin Panel

Customer Accounts

- Order status and history
- Re-orders from account
- Recently ordered items
- Address Book with unlimited addresses
- Default Billing and Shipping addresses
- Wishlist with ability to add comments
- Email or Send RSS feed of Wishlist
- Newsletter Subscription management
- Product Reviews submitted
- Product Tags submitted
- Downloadable/Digital Products
- Account Dashboard for overview of: recent orders, personal information, newsletter subscription status, primary billing address, primary shipping address, shopping cart, wishlist, recently ordered items, recent reviews and recent tags

Catalog Management

- Inventory Management with Backordered items, Minimum and Maximum quantities
- Batch Import and Export of catalog
- Batch Updates to products in admin panel
- Google Base Integration
- Simple, Configurable (e.g. size, color, etc.), Bundled and Grouped Products
- Virtual Products
- Downloadable/Digital Products
- Customer Personalized Products - upload text for embroidery, monogramming, etc.
- Tax Rates per location, customer group and product type
- Attribute Sets for quick product creation of different item types
- Create Store-specific attributes on the fly
- Media Manager with automatic image resizing and watermarking
- Advanced Pricing Rules and support for Special Prices (see marketing tools)
- Search Results rewrites and redirects
- Approve, Edit and Delete Product Tags
- Approve, Edit and Delete Product Reviews
- RSS feed for Low Inventory Alerts
- Customer Personalized Products - Upload text for embroidery, monogramming, etc. (this one is already there, but want to have the following shown after it)
- Customer Personalized Products – Upload Image
- Customer Personalized Products – Select Date/Time options for products
- Customer Sorting – Define Attributes for Customer Sorting on category (price, brand, etc.)

Product Browsing

- Multiple Images Per Product
- Product Image Zoom-in Capability
- Product Reviews
- Related Products
- Stock Availability
- Multi-Tier Pricing Upsell
- Product Option Selection
- Grouped Products View
- Add to Wishlist
- Send to a Friend with Email

Catalog Browsing

- Layered / Faceted Navigation for filtering of products in categories
- Layered / Faceted Navigation for filtering of products in search results
- Flat Catalog Module for Improved Performance with large catalogs
- Static Block tool to create category landing pages
- Ability to assign designs on category and product level (unique design per product/category)
- Configurable search with auto-suggested terms
- Recently viewed products
- Product comparisons
- Recently compared products
- Cross-sells, Up-sells and Related Items
- Popular Search Terms Cloud
- Filter by Product Tags
- Product Reviews
- Product listing in grid or list format
- Breadcrumbs